











Re-Engage Spring 2021





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#### **RATIONALE**

The primary mission behind the delivery of this document is to ensure that CDC's customers receive an abbreviated, yet thoughtful series of steps and information targeted towards supporting your "re-engagement" in the Workplace. We collectively need to ensure confidence in our approach and reinforce our commitment to a Safe and Sanitary work environment for both of our teams.

CDC is facing the same workplace management, refreshment services, employee engagement, vendor interaction and general facilities challenges that you, our customers are. It is our intent to treat each and every customer as we do our own team members and to provide recommendations and solutions that best serve your desire to ease back into the "new norm".

The following pages contain:

- CDC Internal Sanitization and Safety Measures
- Customer Discovery questions
- Sample Timeline for re-opening business
- Recommendations for the reduction of physical contact
- Touchless innovations that we are in process of developing/sponsoring
- Sanitization protocols and disinfectant products to be used
- Product portfolio revisions designed to reduce touchpoints and support the new At Home Workplace

We hope that you find the enclosed information helpful (and please notice the links to some important information on certain pages) as we work towards helping our customers and your employees return to a pleasant, safe and sanitary environment.

Best,

















### COFFE

#### SANITIZATION & SAFETY

#### Delivery and Warehouse



All deliveries are received at loading docks, drivers remain outside of the facility



All CDC vehicles
are sanitized
during Pre-Trip
and Post Trip
inspections (twice
per day)



All CDC drivers are outfitted with masks, face shields, gloves, hand sanitizer, spray sanitizers and/or wipes



All warehoused product is date rotated regularly and the existing inventory is being moved to other Compass facilities for use or donated through our approved Food Banks or healthcare workers initiatives, ensuring fresh product only.







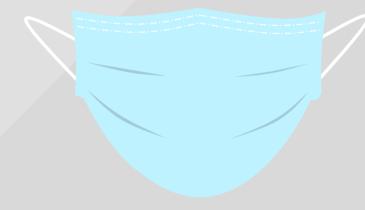


#### **CDC** Facilities

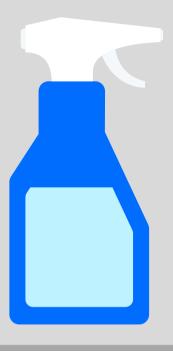


**SANITIZATION & SAFETY** 

No guests have been allowed in either of our NY or NJ facilities since March 20th.



All CDC employees must wear face mask and gloves during working hours, unless, he or she is in a closed office environment alone.



The CDC facilities are sanitized each morning and each evening with the support of bulk sanitization stations for glass, floor, desk, door knob, touchpoint and general cleanings.



All CDC team members must have his or her temperature taken at the start of each shift; any abnormality in temperature indicates that the employee must not report to work for that day until cleared.



#### REDUCE PHYSICAL CONTACT







Install signage at each refreshment point (Behavioral Standards), as well as "Enter and Exit" indicators to dive traffic flow through Pantry in one direction and with appropriate queuing areas



Limit the amount of people per coffee station/pantry at one time. Consider use of floor tile marketing decals (6 foot spacing)



Consider
contracting Pantry
Attendants/Facility
Services to clean
and sanitize every
60 minutes



Consider multiple, smaller access points for snacks and beverages versus singular larger locations











#### SANITIZATION PROCESS

#### Equipment

#### Safeguard the health and wellbeing of your associates by scheduling your equipment sanitization today.

- Water filtration services prior to opening to help alleviate any potential microbiological growth.
- All machines will be wiped down and sanitized.
  - All old product will be discarded.
- All machines flushed internally a minimum of 5x to thoroughly flush any stagnant water or sediment out of the lines.
- Service technicians are equipped with PPE to protect themselves and clients.

**OUR FOCUS ON INNOVATION THAT PUTS** PEOPLE FIRST HAS PROPELLED US TO QUICKLY MOBILIZE AND MEET NEW DEMANDS.





- Spray the outside of the cabinet, delivery bin, glass and touch surface with Virex 256
- Allow 10 minutes for the sanitation to disinfect
- Empty all waste pails
- Dispose of used products
- Standard preventative maintenance procedures apply
- Wipe down the sanitation chemical
- Change all water filters





# COFFEE DISTRIBUTING CORP.

#### AT HOME WORKPLACE



Provide your team members, employees or customers with a 25 count or 50 count **Breaktime Snack Box** or a 15 to 20 count **Premium Snack Box**. Additionally, CDC is able to customize the box to your needs if you prefer. Otherwise, our selection of healthy snacks will satisfy even the most discriminating taste buds!

Now also introducing the **PPE (Personal Protection Equipment) Box** that includes hand sanitizer, gloves, masks, disinfectant wipes, paper towel roll, anti bacterial hand soap...send to your At Home Workers or supply your Workplace employees right at his or her desk!



Both our PPE and Premium Snack Boxes are available here!





#### **Touchless/Reduced Touch Initiatives**

- Coffee Equipment Mobile Interface
  - Coffee Equipment Reduce Touch
    - Touchless Water Solutions
    - Self Cleaning Touchscreens
      - Foot Pedal Activation
    - Simple Guide for Single Serve





#### Coffee Equipment Mobile Interface: DeJong Duke Nio



The Nio allows for an effortless coffee experience with delicious coffee from a hassle-free coffee machine. With ConnectMe solution, you can manage and monitor your coffee machine remotely from your desktop or tablet with this add-on option.

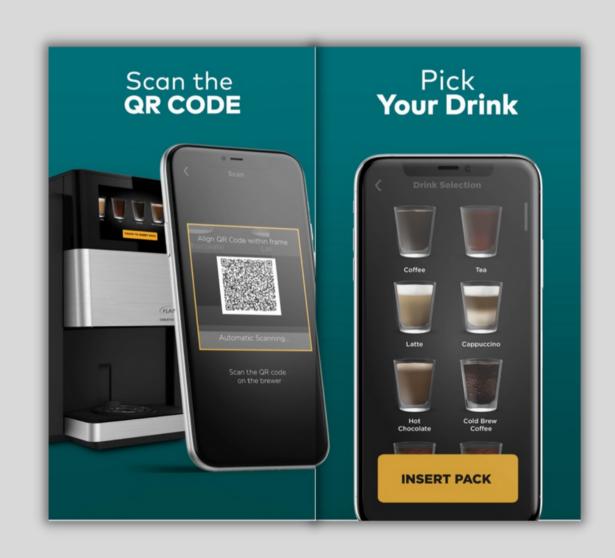
Click here to see how to operate the touchless option on the Nio.





Coffee Equipment Mobile Interface: FLAVIA C600

The C600 was designed with hygiene top-of-mind: you can brew straight from your phone with the FLAVIA® Tap N'Brew App. The Tap N' Brew App mirrors the brewer screen's functionality so you can order and customize your drink—right from your phone.







#### Coffee Equipment Mobile Interface: Encore 29

The Encore 29 can be controlled, monitored and managed remotely using Sophia – Touchless Solutions. Order coffee without ever touching the brewer.



#### **Sophia- Touchless Solutions**

- Easily recognizable images for each beverage showing the recipes' content
- Add milk (up to 2), modify strength: watch the regular coffee image displayed change
- Get your beverages in 2 steps only!



#### Coffee Equipment Mobile Interface: Nespresso Momento

All Nespresso Momento machines now have a touchless function. This smart solution ensures safe coffee preparation at all times for your employees and guests. Completely without touching the coffee machine.



#### 1. SCAN QR-CODE

Insert your favorite capsule into the machine and scan the QR code on the display with your smartphone.



#### 2. SELECT RECIPE

The Smartphone shows the options of the Nespresso Momento machine. Then select your desired coffee.



#### 3. ENJOY YOUR COFFEE

The machine now brews your chosen coffee and you can enjoy it safely.











#### Coffee Equipment Mobile Interface: Newco CX Touch

The CX Touch brewer now has the addition of QR technology to brew pods with reduced touch operation. The QR technology maintains the customizable features of size and strength using our own free web app. Reducing touch points helps reduce the spread germs.







#### Coffee Equipment Reduce Touch: Newco Fresh Cup 4 Touch

Use a stylus with your Fresh
Cup 4 Touch interactive
touch screen to reduce
touch points.



Click here to learn how to reduce touch points on the Newco Fresh Cup Touch.

# COFFEE DISTRIBUTING CORP.

## TOUCHLESS INITIATIVES

Touchless Water Solutions: **Bevi** 

All the functionality and control of your Bevi touchless water dispenser right in your hands. Customize your beverage, check your environmental impact and view nutrition info right from your phone.



# COFFEE DISTRIBUTING CORP.

#### **TOUCHLESS INITIATIVES**

Touchless Water Solutions: Waterlogic

Stay safe whilst enjoying great-tasting purified water. Waterlogic offers a multiple pedal system to make the dispenser touchless and thus reducing the spread of germs between users. Choose between cold, sparkling, ambient hot and extra hot water without touching any buttons or dials.











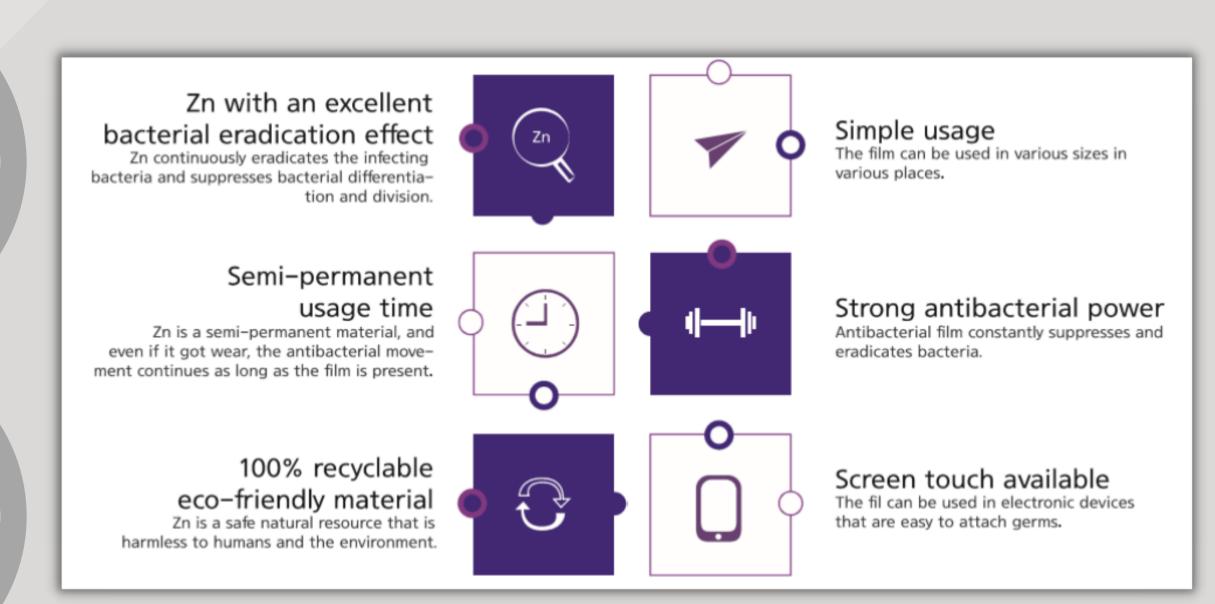
#### Self Cleaning Touchscreens: NanoSeptic

The film prevents protects any device from scratches through a surface coating treatment.

The product is made of highgloss film with more than 90% transparency.

The film prevents bacteria from forming and reproducing on its surface.

With selfabsorbing silicon, the film has little air bubbles and is easy to detach, leaving no sticky residue.



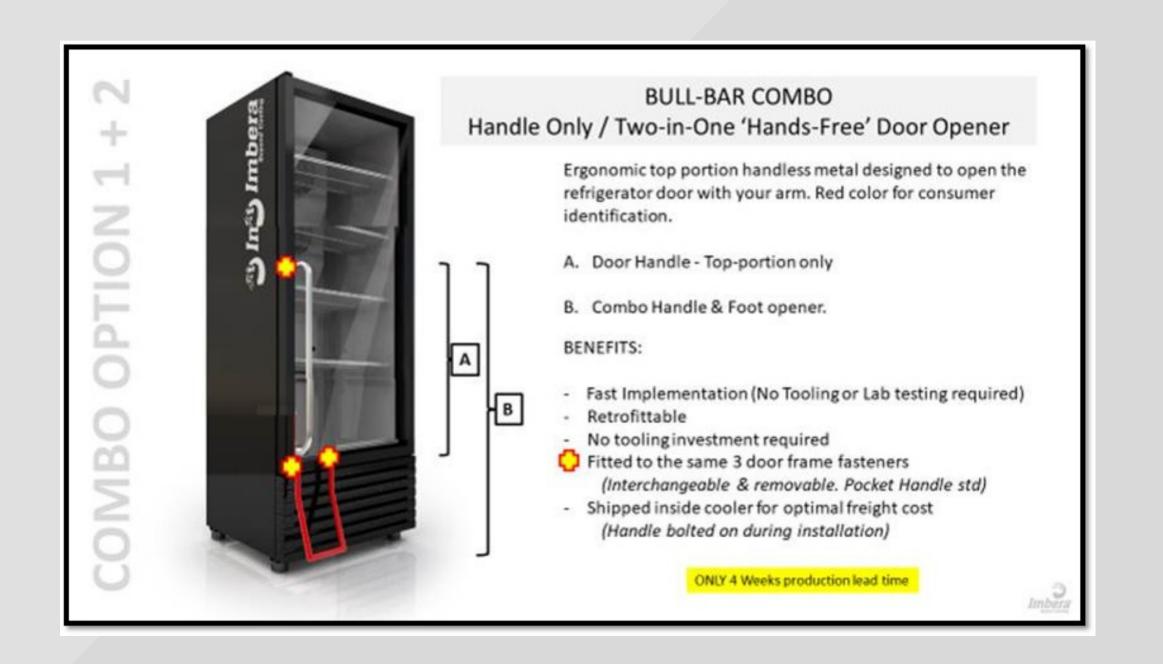








#### Foot pedal activation





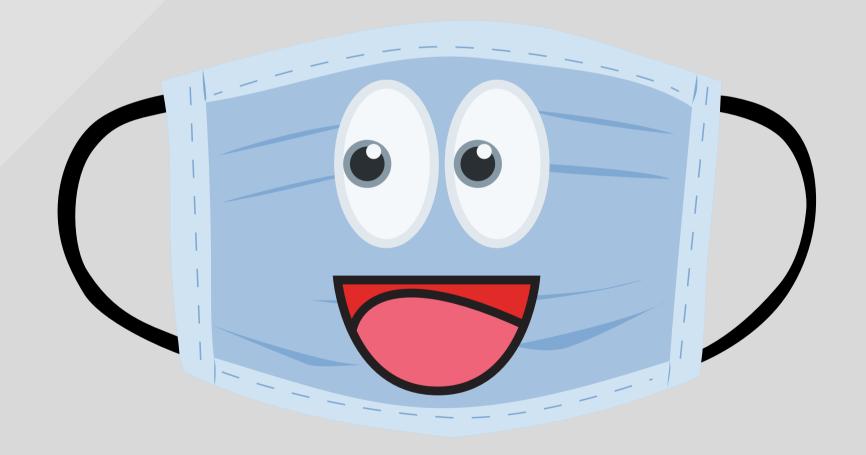








# We are Glad You're Back!



WE ARE SMILING UNDER THIS MASK AND HAPPY TO SERVE YOU